- (f) Failed, neglected or refused on three or more occasions during a 12month period to submit full and accurate medical reports, or to respond to requests by OWCP for additional reports or information, as required by \$30.700 of this part:
- (g) Knowingly furnished treatment, services or supplies which are substantially in excess of the employee's needs, or of a quality which fails to meet professionally recognized standards; or
- (h) Collected or attempted to collect from the employee, either directly or through a collection agent, an amount in excess of the charge allowed by OWCP for the procedure performed, and has failed or refused to make appropriate refund to the employee, or to cease such collection attempts, within 60 days of the date of the decision of OWCP.

§ 30.716 What will cause OWCP to automatically exclude a physician or other provider of medical services and supplies?

- (a) OWCP shall automatically exclude a physician, hospital, or provider of medical services or supplies who:
- (1) Has been convicted of a crime described in §30.715(a); or
- (2) Has been excluded or suspended, or has resigned in lieu of exclusion or suspension, from participation in any federal or state program for which payments are made to providers for similar medical, surgical or hospital services, appliances or supplies.
- (b) The exclusion applies to participating in the program and to seeking payment under this part for services performed after the date of the entry of the judgment of conviction or order of exclusion, suspension or resignation, as the case may be, by the court or agency concerned. Proof of the conviction, exclusion, suspension or resignation may consist of a copy thereof authenticated by the seal of the court or agency concerned.

§ 30.717 When are OWCP's exclusion procedures initiated?

Upon receipt of information indicating that a physician, hospital or provider of medical services or supplies (hereinafter the provider) has engaged

in activities enumerated in paragraphs (c) through (h) of §30.715, the Regional Director, after completion of inquiries he or she deems appropriate, may initiate procedures to exclude the provider from participation in the EEOICPA program. For the purposes of these procedures, "Regional Director" may include any officer designated to act on his or her behalf.

§ 30.718 How is a provider notified of OWCP's intent to exclude him or her?

The Regional Director shall initiate the exclusion process by sending the provider a letter, by certified mail and with return receipt requested, which shall contain the following:

- (a) A concise statement of the grounds upon which exclusion shall be based:
- (b) A summary of the information, with supporting documentation, upon which the Regional Director has relied in reaching an initial decision that exclusion proceedings should begin;
- (c) An invitation to the provider to:
- (1) Resign voluntarily from participation in the EEOICPA program without admitting or denying the allegations presented in the letter: or
- (2) Request that the decision on exclusion be based upon the existing record and any additional documentary information the provider may wish to furnish:
- (d) A notice of the provider's right, in the event of an adverse ruling by the Regional Director, to request a formal hearing before an administrative law judge;
- (e) A notice that should the provider fail to answer (as described in §30.719) the letter of intent within 30 calendar days of receipt, the Regional Director may deem the allegations made therein to be true and may order exclusion of the provider without conducting any further proceedings; and
- (f) The name and address of the OWCP representative who shall be responsible for receiving the answer from the provider.